

① steady-state probabilities $\rightarrow P_i$

Q: If I look at the system at some random time, what is the probability that the system will be in state $K=i$?

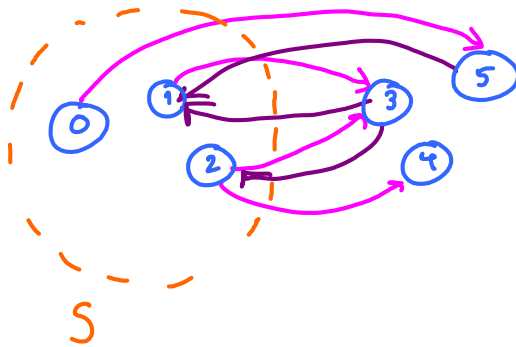
A: P_i

To find P_i 's, we have two techniques:

- a) Let the system evolve. Find the limits.
- b) Use balance equations \rightarrow solve equations.

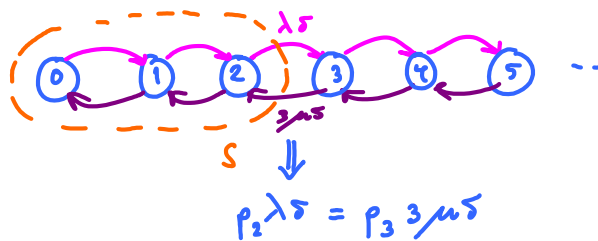
The version of balance equation that we used in class relies on "global" balance.

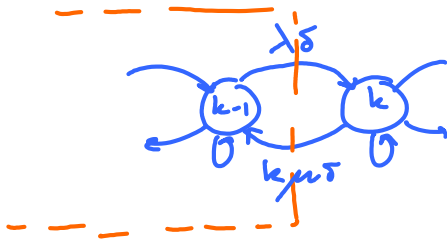
Each global balance equation comes from selecting a collection S of state and then balance the probability flux in and out of this collection.



probability "flux" = "flux" that goes into S = "flux" that goes out of S

For the Erlang-B system,





$$\Rightarrow p_{k-1} \lambda \delta = p_k k \mu \delta$$

$$p_k = \frac{\lambda}{k \mu} p_{k-1} = \frac{A}{k} p_{k-1}$$

$$p_1 = \frac{A}{1} p_0$$

$$p_2 = \frac{A}{2} p_1 = \frac{A}{2} \frac{A}{1} p_0$$

$$p_3 = \frac{A}{3} p_2 = \frac{A}{3} \frac{A}{2} \frac{A}{1} p_0$$

$$\vdots$$

$$p_k = \frac{A^k}{k!} p_0$$

use the fact that the sum of p_k should be 1.

$$1 = \sum_{k=0}^m p_k = p_0 \sum_{k=0}^m \frac{A^k}{k!} \Rightarrow p_0 = \frac{1}{\sum_{k=0}^m \frac{A^k}{k!}} \Rightarrow p_k = \frac{\frac{A^k}{k!}}{\sum_{i=0}^m \frac{A^i}{i!}}$$